

Our COVID-19 Strategy

PREPARATIONS & POLICIES IN CAMP

We are implementing a calm and sensible approach to COVID-19 management which safeguards our guests and team, whilst ensuring not to negatively impact the very experiences and 'slow safari' that we have become synonymous with. Medevac is available at Chem Chem Lodge, Little and Forest. There are reputable hospitals in Arusha (Selian Lutheran Hospital) and Dar es Salaam (Aga Khan) should guests need further medical attention.



IN CAMP

Guest temperatures will be taken on arrival and hand sanitiser will be available for use throughout camp.

Our team will have their temperatures taken upon arrival at work. Comprehensive sanitisation is in place and the team have been briefed thoroughly on the new procedures.

Bag handles will be sanitised before being taken to the guest tents.

Tents have a dedicated housekeeper and are deep cleaned thoroughly before guests arrive.



ACTIVITIES

None of our activities are shared, all picnics, sunrise hill climbs and sundowners are private.

For the next 6 months, at least, we will not be doing village and school visits or have the Maasai Choir join sundowners.

Massages will be available and as far as possible, offered in-room. The therapist will wear a face mask and the massage bed will be deep cleaned before and after each treatment.



MAIN AREAS & MEALS

Masks will be required to be worn by staff in the common areas and guests will be encouraged to do the same.

We will continue with our private dining either in-room or at different settings where all guests remain at least 10 metres apart - if not in a different location.

All meals will have a la carte menus, with an additional option of private, in-room picnic baskets.

Each guest party will have a dedicated waiter.



GAME DRIVES

Chem Chem has always allocated a private vehicle and guide to each booking and this will remain in place.

The allocated vehicle and guide will not change during the guest stay. All our vehicles carry disinfectant and hand sanitiser.

Guides will no longer be able to accept a passenger in the front seat.

Guides will wear face masks on request.

Chem Chem

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SWIMMING POOLS, GYMS, SPAS & CURIO SHOPS

Chem Chem Lodge

80m between suites

The levels of chlorine in the swimming pool will be closely monitored to ensure they meet the required standards.

We request that only 2 guests use the gym at any one time. The equipment will be thoroughly disinfected after each use.

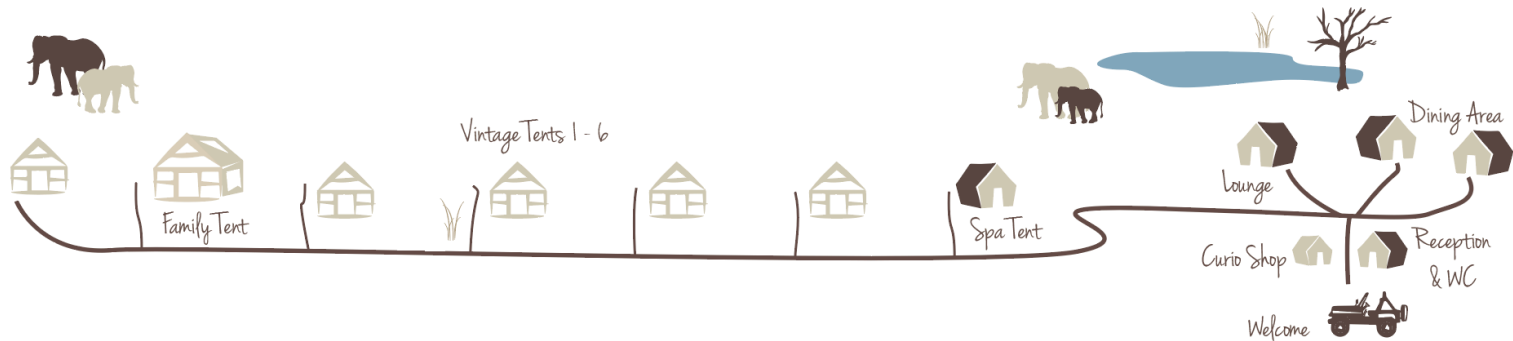


In the curio shop, social distancing will be maintained. Hand sanitiser will be available and it will be cleaned thoroughly on a regular basis.

Little Chem Chem

20m between tents

We ask that guests maintain social distancing in the curio shop. Sanitiser will be available and the shop will be cleaned thoroughly on a regular basis.



Forest Chem Chem

Private Camp

