



effective 19th May 2020 and subject to change without notice

ACTIONS AGAINST CORONAVIRUS

Chiawa Safaris maintains a comprehensive manual of protocols to minimise the likelihood of our guests and team contracting and transmitting COVID-19, whilst ensuring that the guest experience is preserved, even enhanced, and some of these steps are outlined below

OUR CAMPS, EMPLOYEES & GUESTS MUST COMPLY WITH ZAMBIAN MINISTRY OF HEALTH & W.H.O. DIRECTIVES

OUR GUESTS - The safety and well-being of our guests remain our top priority, with that of our team, and we recommend guests do not travel if they are unwell or especially vulnerable as a safari holiday is a substantial investment and our camps are far from sophisticated medical care. Luggage will be sanitised on arrival and contact-free check in is available for guests who complete the Check-In Form in advance. We ask all guests to have a daily temperature check and upon being met for the first time by one of our team, either at collection point or in camp, whichever comes first. Guests with a fever, after a positive retest with another thermometer, will be kindly asked to self quarantine whilst advice is obtained from medical professionals and the Authorities.

OUR TEAM - The safety and well-being of our team remain our top priority, with that of our guests. They will distance as much as possible and wear masks for everyone's well-being. All staff will undergo daily temperature checks and will also be screened before returning to work from leave. We have provided our staff with official information and relevant training regarding COVID-19 and they are monitored for compliance.

OUR CAMPS - Our camps by design are inherently safe from COVID-19 - open air, open areas and wide spaces between all structures means the likelihood of transmission is minimal. Nevertheless the number of touch-points are being reduced, shared areas will be sanitised after each use, sanitising stations will be set up in shared areas of camp and no shared towels in public areas; housekeeping and laundry services will be limited to request basis only, and rooms will be deep-cleaned and sanitised between each stay. Where possible there will be a 24 hour period between use of each room. Items that are likely to host the virus will as much as possible be removed. There will be no buffet service and tables will be spaced at least 2m apart. All deliveries will be sanitised before entering our stores.

OUR ACTIVITIES & TRANSFERS - We will offer private activities and guides for respective bookings whenever possible and cost for hire of a private vehicle or boat has been reduced. Our guides will take all reasonable and recommended precautions to minimise the likelihood of spreading or contracting the virus and our safari vehicles and boats are sanitised between, with hand-sanitiser provided on, each outing. Consider private air charters, especially for families and groups, which will minimise traveling in close contact with strangers; if time is not of essence private road transfers can also minimise traveling in close contact with strangers but do distances are great as our camps are remote and therefore, these are not much of a saving over flying.

