

COVID-19 Protocols



Our approach to COVID-19 is calm and measured. Our main priority is safeguarding our guests and ensuring that nothing takes away from their experience of celebrating, exploring, inspiring and connecting.



Your Safari

When possible, we will allocate a maximum of 4 guests per vehicle (unless a group is travelling together). The vehicle will be sanitised before & after each game drive.



Social Distancing

Our tents, rooms & facilities are generously spaced, guests & staff are encouraged to keep an appropriate distance in communal areas.



Masks

Guests & team members will be required to wear masks in designated communal areas. Masks can be washed and will be available for purchase.



Temperature Screening

Guests & team members will be temperature screened daily. This will be an unobtrusive, quick process with a handheld thermometer.



Hand Sanitiser

Alcohol based hand sanitiser (70%) will be available throughout the communal areas, tents, rooms & game drive vehicles.



Meals

Tables spaced 2 meters apart. No buffets will be served & all meals + snacks will be individually plated & prepared. In-room dining is available on request.



Tents & Rooms

Tents & rooms will be deep cleaned daily with an anti-viral sanitiser.



Swimming Pool

Pools will be cleaned and disinfected on a regular basis and the chlorine levels measured in accordance with the latest advice.



Main Areas

All communal areas will be deep cleaned twice daily, with additional cleaning throughout the day.



Our Team

Our teams have been thoroughly trained in all areas of sanitisation and protocols required.

Isolation Room: A separate isolation room has been set up for suspected cases (pre & post testing).

Doctors & Medevac: Our 24-Hour Medevac partner in conjunction with local doctors are available for advice and management of all suspected COVID-19 cases.

Private Healthcare: South Africa's private hospitals are some of the best in the world and are easily accessible from our camps.